



Disclaimer

Guests using facilities at The Palawan @ Sentosa do so at their own risk.

The Palawan @ Sentosa shall not be liable for any accidents, injuries, losses, or damages sustained by guests (save for cases of death or personal injury resulting from negligence by The Palawan @ Sentosa, its servants or agents.)



RIDER AGREEMENT

GENERAL RULES

1. All karting participants must register and sign the Acknowledgement of Risk and Release of Liability waiver before the session.
2. All karting participants are to arrive 30 minutes before their session to attend a compulsory pre-drive safety briefing to ensure a safe and enjoyable karting experience for everyone.
3. Participants who are below 18 years old must have their parent's or guardian (above 18 years old) to complete and sign the Driver's Declaration and Waiver of Liabilities Form on their behalf prior to registration.
4. Participants must declare that they are medically fit to drive a go-kart. For safety reasons, individuals with the following conditions should not participate in go-kart activities: Heart conditions, pregnancy, epilepsy, asthma, previous spinal injuries or recent surgeries, back and neck problem and any other medical conditions that may affect your judgement and driving abilities.
5. Each session must be completed in one sitting by the same ticket holder within the stipulated session time.
6. To ensure the safety of all our participants, the track may be closed in the event of a safety breach, such as a kart breakdown. The track will reopen once the breach has been addressed.
7. No outside food and drinks are allowed at HyperDrive. Please consume all HyperDrive Cafe food and drinks within the designated dining area on level 2.
8. Participants will not be allowed on the track if they are found to be or if the management reasonably believes that they are under the influence of alcohol, drugs or any intoxicating substances.
9. Pets are not permitted in the facility at any time, except for registered service animals.
10. The management reserves the right to refuse admission or eject any person from the premises who, in the opinion of the management, behaves in an unruly or disruptive manner, or who fails to comply with the rules and regulations of the facility.
11. No refunds will be made available to participants who are not permitted to enter the venue or who are asked to leave the venue after entering for any reason.

TRACK RULES

1. Only participants with a valid ticket are allowed to enter the safety briefing zone and go-kart track. Non-ticket holders, spectators, or participants with unassigned session / timeslots will not be allowed to attend the safety briefing or access the go-kart track at all times.
2. It is mandatory for all karting participants to:
 - be 9 years old and above and at least 130cm to drive the Junior Kart
 - be 9 years old and above and at least 140cm to drive the Senior Kart
 - be min. 18 years old and 140cm to drive the Dual Kart (passenger must be at least 90cm)
 - present his/ her valid car or motorcycle licence, min. 18 years old and achieve 34.5s lap time at Novice Level to drive the Senior Kart at 50km/h
 - attend our pre-drive safety briefing
 - wear covered footwear
 - wear safety helmet provided by HyperDrive
 - wear a balaclava under the helmet
 - secure and conceal long hair within the safety helmet before entering the track and engaging in karting activities
 - ensure loose clothing, jewelry, accessories, bags, pouches, and personal electronic devices such as mobile phones and cameras are not brought onto the track
 - always follow the track marshal's instructions
 - always move swiftly through the pit lane to the pre-designated kart and refrain from loitering in the pit area before and after each session
 - enter or exit a kart only upon being instructed to do so by a track marshal
 - comply with all safety signage, directional lights, and flags within the facility and track area
 - refrain from driving dangerously (eg. bumping) as it is strictly prohibited and may cause harm to other track users, crew, or property within the facility
 - ensure children are always accompanied and supervised by an adult
 - exercise caution and ensure your own safety and the safety of other go-kart participants
 - always maintain a safe and respectful environment and refrain from any form of aggressive behavior or offensive language. Such conduct is strictly prohibited and will not be tolerated within the facility.

LIABILITY

1. You may be held liable by the Operator for any and all damages to property, injury, losses, claims, costs, expenses and any other liability that may be suffered by the Operator as a result of any of your and/or your charge's act, omission, negligence in connection with your and/or your charge's use of the facility, including the breach of any of the terms contained herein.
2. You accept that you and/or your charge are participating in the activity voluntarily at your own risk. In addition, notwithstanding the provision of lockers by the Operator for the storage of belongings, you are solely responsible for the proper care and security of your belongings and that of your charges. As such, to the extent permitted by law, the Operator and its officers, employees and agents will not be liable to any participant for any damage to property, injury, losses, claims, costs, expenses, and any other liability suffered by a participant in connection with his/her use of the facility.

GENERAL TERMS

1. All tickets are non-refundable, and non-exchangeable once issued. No refund or rescheduling will be permitted for no-show or change of mind.
2. The facility is monitored by CCTV surveillance. Photography and/or videography may also be carried out at the facility for security, publicity and promotional purposes. By entering this facility, you are consenting to have photos or videos containing you to be recorded. Please inform our staff if you wish to withdraw your consent to have your image recorded for publicity or promotional purposes.
3. The Operator reserves the right to amend these terms at its discretion without prior notice.

HYDRODASH

RIDER AGREEMENT

PLEASE READ THE FOLLOWING TERMS CAREFULLY BEFORE YOU PURCHASE OR RECEIVE A TICKET, OR ENTER HYDRODASH TO USE THE COURSE. BY ENTERING HYDRODASH AND USING THE COURSE, YOU ACKNOWLEDGE AND AGREE THAT YOU (OR ON BEHALF OF YOUR CHARGE) HAVE READ, UNDERSTOOD, ACCEPTED AND AGREED TO ABIDE BY THE FOLLOWING RULES AND REGULATIONS. IF YOU AND/OR YOUR CHARGE VIOLATE ANY OF THE RULES AND REGULATIONS OR IF YOU AND/OR YOUR CHARGE ARE DEEMED TO BE ENDANGERING YOURSELF OR OTHERS, THE OPERATOR, PALAWAN INNOVATION STUDIOS PTE. LTD. ("OPERATOR"), RESERVES THE RIGHT TO REFUSE ENTRY OR EJECT YOU AND/OR YOUR CHARGE FROM THE COURSE WITHOUT ANY REFUND.

HydroDash (the "Course") is an adventure activity which involves risk of injury. There are many challenges on the obstacle course. The runways and obstacles on the course are all inflatable modules anchored in place and floating on the water surface. A high level of physical fitness and health is required for this Course.

Do not enter and participate in the Course if you are unable to swim, or have any medical conditions that prevents you from physically demanding activities, or if you have not been physically active for some time. Pregnant women are strictly prohibited from entering the Course for their own safety.

COURSE RULES

1. **Buddy System:** HydroDash employs the "buddy system" to add another layer of safety to your experience. Each buddy group shall consist of 2 to 3 individuals. If you or your child are participating alone, please inform a crew member for further assessment or buddy placement.
2. **Age Restrictions:** Children must be 6 years old and above and at least 1.1 metres tall to enter the Course. All 6-year-old children must be accompanied by an adult at a 1:1 ratio. All adult companions are responsible for the safety and well-being of their children on the Course.
3. **Buoyancy Aid:** It is mandatory for all participants to wear the issued buoyancy aid at all times. Please ensure that your buoyancy aid fits securely and keep the straps securely fastened at all times.
4. **Swimming Ability:** Although buoyancy aids will be provided, all participants are required to swim a short distance (with a life jacket on) to reach the Course.
5. **Inclement Weather:** For your safety, the Course will be closed in the event of heavy rain, thunderstorm and/or lightning. The Course will reopen when the adverse weather warning has been lifted. Following heavy rain, the water quality and visibility around the Course may also be adversely affected.
6. **General Rules:**
 - (a) HydroDash is made up of multiple modular components. Each module is designed for participants to walk or run on. Do not jump from module to module or from trampoline to a module. Do not step or jump on the connecting joints between modules.
 - (b) Do not swim under any module.
 - (c) Always make sure the water and landing area is clear before jumping or sliding into the water. Do not dive head first into the water.
 - (d) Always look up while climbing. Do not climb beneath someone who is climbing above you, they may slip and fall on you.
 - (e) If sliding with a friend, do not hold hands. Always slide separately.
 - (f) Do not slide down any area that has climbing handles attached.
 - (g) Please watch out for the metal guard rails and bars installed around the trampoline.
 - (h) Do not wear any jewellery, watches or accessories while participating in the Course. These should be removed before entry to the Course.
 - (i) Participants will not be allowed on the Course or will be removed from the Course if the Operator finds or reasonably believes that such participants are under the influence of alcohol, drugs or any intoxicating substances.
 - (j) Please do not engage in rough play or excessive pushing. Please be courteous to others. Younger children should always be given right of way. If in doubt, stay on the side of caution and choose the safer option.
 - (k) As the Course is situated on an open shore environment and involves activity both in and out of seawater, you are strongly advised not to participate in the Course if you have any open wounds, cuts, scratches or sores.
 - (l) Fish and other marine creatures can be found in the open water environment around the Course. Do not disturb them as they may pose danger to your safety.
 - (m) Each booking must be completed in one sitting by the same ticket holder within the stipulated session.
 - (n) The management reserves the right to refuse admission or eject any person from the premises who, in the opinion of the management, behaves in an unruly or disruptive manner, or who fails to comply with the rules and regulations of the Course.

LIABILITY

1. You may be held liable by the Operator for any and all damages to property, injury, losses, claims, costs, expenses and any other liability that may be suffered by the Operator as a result of any of your and/or your charge's act, omission, negligence in connection with your and/or your charge's use of the Course, including the breach of any of the terms contained herein.
2. You accept that you and/or your charge are participating in the Course voluntarily at your own risk. In addition, notwithstanding the provision of lockers by the Operator for the storage of belongings, you are solely responsible for the proper care and security of your belongings and that of your charges. As such, to the extent permitted by law, the Operator and its officers, employees and agents will not be liable to any participant for any damage to property, injury, losses, claims, costs, expenses and any other liability suffered by a participant in connection with his/her use of the Course.

GENERAL TERMS

1. All tickets are non-refundable, and non-exchangeable once issued. No refund or rescheduling will be permitted for no-show or change of mind. No refund or rescheduling will be permitted for wet weather unless inclement weather insurance is purchased together with the admission ticket.
2. The Course is monitored by CCTV surveillance. Photography and/or videography may also be carried out at the Course for security, publicity and promotional purposes. By entering this Course, you are consenting to have photos or videos containing you to be recorded. Please inform our staff if you wish to withdraw your consent to have your image recorded for publicity or promotional purposes.
3. The Operator reserves the right to amend these terms at its discretion without prior notice.



CONDITION OF USE

COURSE RULES

- Only participants with valid tickets are permitted to enter the Course.
- Please arrive at least 15 minutes before your session for collection of equipment.
- Each ticket holder is entitled to one putting club and one golf ball. No sharing is allowed. Putting club and golf ball must be returned to the ticketing counter upon completion of game.
- Sharp heeled footwear is not allowed on the Course.
- The 18-hole game must be completed in one sitting by the same ticket holder within the stipulated session.
- All players must abide by the stipulated pace of play and allow faster groups to play through.
- For your safety, the Course will be closed in the event of heavy rain, thunderstorm and/or lightning. The Course will reopen when the adverse weather warning is lifted.
- No food is allowed on the Course, please consume them outside the Course.
- Pets are not permitted in the Course at any time, except for registered service animals.
- Participants will not be allowed on the Course if they are found to be or if management reasonably believes that they are under the influence of alcohol, drugs or any intoxicating substances.
- The management reserves the right to refuse admission or eject any person from the premises who, in the opinion of the management, behaves in an unruly or disruptive manner, or who fails to comply with the rules and regulations of the Course.
- No refunds will be made available to participants who are not permitted to enter the venue or who are asked to leave the venue after entering for any reason.

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- You accept that you and/or your charge are participating in the Course voluntarily at your own risk. In addition, notwithstanding the provision of lockers by the Operator for the storage of belongings, you are solely responsible for the proper care and security of your belongings and that of your charges. As such, to the extent permitted by law, the Operator and its officers, employees and agents will not be liable to any participant for any damage to property, injury, losses, claims, costs, expenses and any other liability suffered by a participant in connection with his/her use of the Course.

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- The Course is monitored by CCTV surveillance. Photography and/or videography may also be carried out at the Course for security, publicity and promotional purposes. By entering this Course, you are consenting to have photos or videos containing you to be recorded. Please inform our staff if you wish to withdraw your consent to have your image recorded for publicity or promotional purposes.
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